

What services do we offer tenants?

- Information about your rights and responsibilities as a tenant.
- Case workers to represent you at the Tribunal (NCAT)
- Mediate and conciliate between landlords and the tenants.

We can help you with questions

about:

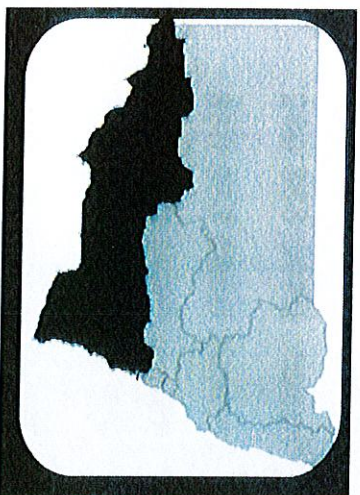
- The Tribunal (NCAT)
- Evictions
- Getting repairs done
- Filling out bond claim forms
- Any letters you receive from your landlord or the Tribunal.
- And how to appeal a decision made by DCJ Housing NSW.
- and general enquirers regarding your Residential Tenancy Agreement or Matters and information about your tenancy

Our office hours are:

Monday to Thursday
8.30am to 4.30pm
Friday
8.30am to 4.00pm

Murra Mia offers a free service to Aboriginal tenants across the Western areas of NSW. (see map).

Although our office is located in Dubbo our staff travel across our Region providing all of the outreach services to clients described in this brochure.



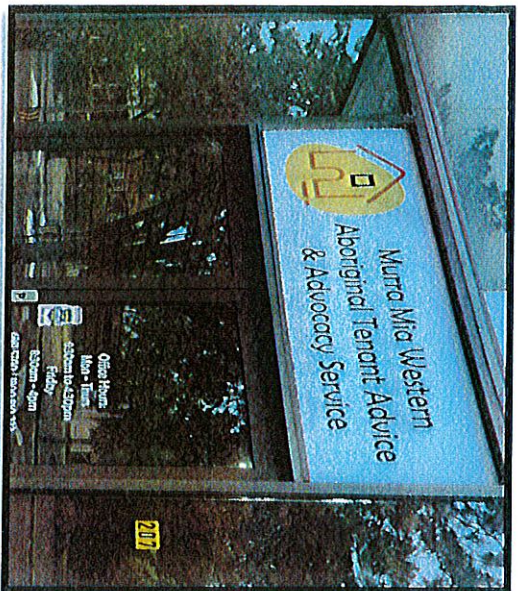
THE MURRA MIA UNIT SERVES THE SOUTHWEST OF THE MURRA MIA.

Murra Mia Aboriginal Tenancy Service

2/207 Brisbane St
DUBBO NSW 2830



Phone: 02 6881 5700
Freecall: 1800 810 233
mail: mnmw@murramia.com



Murra Mia Aboriginal Tenancy Service

- Is an Aboriginal tenants advocacy service.
- *Was established in Dubbo over 15 years ago under the NSW Office of Fair Trading—Tenancy Advice & Advocacy Program (TAAP)*
- Our staff have gained over 20 years of experience and knowledge in tenancy between them.

We provide outreach to Regional Centres across the Western areas of NSW, including Broken Hill, Wilcannia, Lightning Ridge, Goodooga, Lake Carriggong, Lithgow, Orange, Brewarrina, Bourke and Mudgee to make client home visits, represent tenants at the Tribunal and support Koori people with other housing disputes.

If you have to go to the Tribunal call us to represent you on:

6881 5700

Or call our advocates direct :

Leanne: 0490 838 094

Seaun: 0490 838 092

Jarrood: 0490 838 058

Sonya: 0490 838 036

Stephen (SATP Caseworker)

0455 917 073

Whether you are renting through:

- ◆ DCJ Housing NSW
- ◆ Local Aboriginal Land Council
- ◆ Aboriginal Housing Corporation
- ◆ Real Estate
- ◆ Caravan Park or
- ◆ Private

Our friendly and knowledgeable Aboriginal staff are available to give you free information or advocate on your behalf, attend the tribunal (NCAT), represent you in meetings or apply to the tribunal on your behalf.

