

Areas of Service : Dubbo and the surrounding areas

If your clients or tenants are having continuous issues with their current tenancy, we are more than happy to guide them through a plan to sustain it for the long term. Its up to the client to take that first step by raising their hand and asking for help.



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Office Hours

8:30am—4:30pm Monday
to Thursday
8:30am-4pm Friday

**Strengthening Aboriginal
Tenancies**

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Murra Mia AC

**Strengthening
Aboriginal
Tenancies
Program
(SATP)**

What the program is about:

Strengthening Aboriginal Tenancies Program (SATP) has been designed to support Aboriginal and Torres Straight Island People help start new or help maintain Aboriginal Social Housing tenancies that are "at risk" of being terminated, the objective is to connect our clients to the appropriate support wrap around services available in their local area. Once they have been connected with these services we help by monitoring and enhancing the ability of our clients to manage their tenancies independently over and beyond the supported period of the program.

How we help Sustain:

We help sustain Aboriginal tenancies by avoiding and reducing tenancy breaches that have been or could lead to NSW Civil Administrative Tribunal (NCAT) over and beyond a supported period.

The program helps sustain their existing Social housing tenancy from the initial referral process that leads to no further breaches of their Residential Tenancy Agreement (RTA) between landlord and tenant.

Also, if the tenant chooses to leave Social Housing during this period the achievement is to make sure they exit with other accommodation and appropriate support services in place to achieve a positive outcome.

Wrap around Services:

As the SATP caseworker it is our obligation to refer our clients to the appropriate support services which, in turn will help sustain their tenancies for the long term.

Depending on the issues that are putting our clients tenancies "at risk" we will endeavor to work with other agencies and support services in their local area to prevent any breaches that will occur in the future.

Missions Statement:

It is our mission to work closely with other support services in local areas, to help our clients in sustaining their tenancies. They say that everything in ones life starts with a roof over their head, once this is achieved we can move onto other factors that are affecting our clients ability to sustain a tenancy this will enhance their ability of good health and wellbeing.

"It starts with the roof over your head".

Eligibility Criteria

-be Aboriginal

-be 16years and older

-live within the program location service areas (Dubbo , Wellington ,Gilgandra, Warren , Narromine ,Trangie)

They must also meet one or more of the following eligibilities criteria;

-has a social housing initiated NCAT order in the last year

-has anti-social behaviour breach in the last year

-has rent or water arrears equal to more than 2 weeks rent

-has hoarding or squalor , poor property care , or property damages issues

-has mental health , D&A or other issues that significantly impact on the tenant's capacity to independently manage their tenancy/tenancy agreement